



**NATURAL DISASTER**



**NEGOTIATION: CYBER INCIDENT**



Integra Services provides a comprehensive approach to creating the safest possible environment for your organization and facility. Our live tabletop simulation services bring together modern technology and law enforcement experience to assess, educate and train schools and other organizations to be prepared for any crisis. With simulated crisis management exercises, you can put your current crisis plans to the test, and ensure there is a seamless and well-understood plan in place.

### What is SIMTactics?

SIMTactics is a computerized crisis simulation software that helps organizations face potential disasters and deal with them in “simulated” real time – better preparing for the “real thing”.

- Simulates decision-making scenarios focusing on real-life interactions
- Real-time analytics & insights to enhance your decision-making processes
- Compares real decision-making processes to anticipated ones
- Understand why players act like they do
- Improve procedures to be better prepared

### Can you answer these questions?

- How would your school handle an active shooter or impending tornado?
- How would your police officers address a crowd control scenario?
- How would your hospital staff handle a pandemic response?
- How would your company address an active shooter or cyber-attack?
- How would your government agency address an environmental disaster?

### SIMTactics training can help your organization be as safe as possible.

- Our platform can upload your current policy and create a graphic that shows your expected actions during an emergency.
- Next, your team engages in a dynamic simulation exercise such as an active shooter attack, weather emergency, cyber attack, or natural disaster.
- The exercise allows all of your team to respond to any emergency as they would in a real event based on your plan. They can communicate, make decisions, and overcome problems in real time, under stress.
- Using Artificial Intelligence (AI), the system reviews each person's actions and creates a set of analytics that allows you to find gaps in your plans and assess the performance of your team. Eliminate gaps, update your plans and prepare your staff to respond in the best possible way.

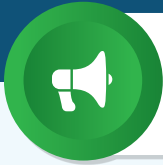
**The SIMTactics training brings realism, stress, and timeline to your training unlike anything else.**

### Training Scenarios

**New training topics are constantly being added - be on the lookout!**

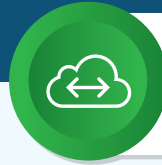
- |                            |                             |                                  |                             |
|----------------------------|-----------------------------|----------------------------------|-----------------------------|
| • Brand Threat             | • Money Laundering          | • Aviation Security              | • Business: New Competition |
| • Aviation Safety          | • Business: Supplier Strike | • Water Security                 | • Pandemic                  |
| • Smart City Terror Attack | • Mass Casualty Event       | • Negotiation: Cyber Incident    | • Major Public Event        |
| • Competitive Intelligence | • Structural Collapse       | • Negotiation: Internal Politics |                             |
| • Natural Disasters        | • Data Breach               | • Active Shooter                 |                             |

# Integra Services and SIMTactics Training Scenarios



## BRAND THREAT

Response to a plunge in public perception of an organization. Focuses on internal and external approaches to negative publicity mitigation.



## DATA BREACH

Management of a crisis evolving from a data breach. Focuses on the identification of data breach indicators and the ability to develop shared situational awareness.



## AVIATION SAFETY

Safety scenario for emergency landing plane. Focuses on the ensuing declaration of crisis and multi-agency crisis managements.



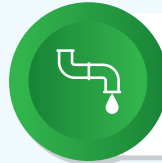
## AVIATION SECURITY

Multi-agency management of a major security event inside the airport arena. Focuses on inter-agency cooperation and public crisis communication.



## SMART CITY TERROR ATTACK

Management of a breach in a smart city's network. Focuses on identification, mitigation and recovery of regulator, authorities and the public.



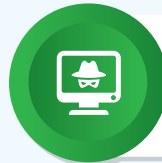
## WATER SECURITY

Corporate response to a threat to water sanitation. Focuses on water shortage implications, public health hazards and social media involvement.



## COMPETITIVE INTELLIGENCE

Management of a commercial crisis stemming from third parties receiving of sensitive information. Focuses on the ethics collection of information.



## NEGOTIATION: CYBER INCIDENT

Organizational response to a hacking incident. Focuses on dealing with the hacker while managing the incident in compliance with GDPR.



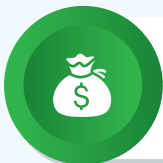
## NATURAL DISASTERS

Management of various natural disasters. Focuses on inter-agency collaboration, international cooperation, managing the public.



## NEGOTIATION: INTERNAL POLITICS

Tough negotiation in which all parties have competing interests. Focuses on participants' processes of collaboratively coming to a single conclusion.



## MONEY LAUNDERING

Identification & response to suspicious transactions. Focuses on the challenge of dealing with perpetrating agents while communicating with regulators and authorities.



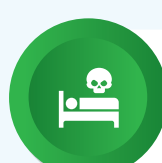
## BUSINESS: NEW COMPETITION

Competitive assessments and strengthening competitive edge. Focuses on the implications of the sudden development of commercial competition.



## BUSINESS: SUPPLIER STRIKE

Management of the complex challenges associated with supplier strike. Focuses on stakeholder engagement, crisis communication and production continuity.



## PANDEMIC

Response to a pandemic outbreak. Focuses on the identification, investigation, containment and treatment of a new pandemic.



## MASS CASUALTY EVENT

Response to a gas leak which poisons hundreds of people. Focuses on the authorities' NGOs' & response agencies' abilities to react & collaborate electively.



## MAJOR PUBLIC EVENT

Assessment of preparedness and response capacities for managing major public events. Focuses on the balance of commercial.



## STRUCTURAL COLLAPSE

Emergency response to a structural collapse. Focuses on identification and mitigation of vulnerabilities.